

# ***Starbucks Customer Service Training Manual***

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Customer Service Training Manual IFTA Staff Training Part One 11th-12th October 2006

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who we are and how we operate. That’s why we believe we have a responsibility to  
advocate both internal and public policies that support the health of our business, our  
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**Starbucks Barista - Jay Sims**

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## **Customer Service | Starbucks Coffee Company**

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